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Atmos Energy Urges Homeowners and Contractors to Dig Safely

Monroe, LA (March 30, 2020) – Atmos Energy has a proven track record of maintaining safe and reliable natural gas service under many adverse conditions. This current COVID-19 pandemic will be no different. During these unprecedented times, we want to assure you our focus remains the same: the safety of our 4,800 employees, our more than 3 million customers, and the 1,400 communities we proudly serve.

The partnership between utilities, excavators and communities is crucial in maintaining safe, reliable natural gas service and now, more than ever that is true. Millions of Americans are sheltering in place to help slow the spread of COVID-19. Damaging an underground natural gas pipeline, even a minor damage, can cause a leak or rupture and lead to evacuations and have detrimental consequences. Whether you are a professional excavator or working on an at-home-project, it is imperative that you evaluate the critical need of the digging project during this pandemic.

"We want to make sure our employees, customers and communities remain safe" said John McDill, Atmos Energy vice president of pipeline safety. "Unless an outdoor project is essential, we ask homeowners and contractors to postpone digging. If you have to dig, always call 811 first."

Because the stakes are so high, we are asking homeowners and contractors to delay non-essential digging. If you must dig, take extreme caution and make sure you ALWAYS call 811 first to have utilities marked before you dig. Call 8-1-1 at least two days before digging. Calling 811 is free and helps protect millions of miles of underground utility lines that are necessary for everyday life. Visit http://call811.com/811-your-state for state-specific guidelines.

About Atmos Energy

Atmos Energy Corporation is the nation's largest fully regulated, natural gas-only distributor of safe, clean, efficient and affordable energy. As part of our vision to be the safest provider of natural gas services, we are modernizing our business and our infrastructure while continuing to invest in safety, innovation, environmental sustainability and our communities. An S&P 500 company headquartered in Dallas, Atmos Energy serves more than 3 million distribution customers in over 1,400 communities across eight states and manages proprietary pipeline and storage assets, including one of the largest intrastate natural gas pipeline systems in Texas. Find us online at http://www.atmosenergy.com, Facebook, Twitter, Instagram and YouTube.